

## GENERAL INFORMATION

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## CONSUMER RIGHTS - AVOIDANCE - CANCELLATION AND RETURN CONDITIONS

### GENERAL:

- 1.If you create any electronic orders through <http://2019.amcturkey.org> and <http://2019.amcturkey.org/register/>, it is considered that you have accepted the preliminary information form and distant sales agreement that was provided to you.
- 2.Buyers are subject to the provisions of Law No. 6502 on Consumer Protection and Distant Sales Agreements Regulation (Official Gazette: 27.11.2014 / 29188) and other applicable laws in relation to the sale and delivery of the purchased product.
3. Since the Product provides the service of the purchase of the right for participating and registering for Additive Manufacturing Conference (in short "Conference") which will be held between 17-18 October 2019 at The Green Park Hotels ve Convention Center, Pendik, İstanbul, no physical products shall be delivered to the Buyer by hand, through shipping or mail after the purchasing transaction is concluded. However, if the registration is complete and payment is made in full and on time, a confirmation will be sent to the Buyer's communication channels via e-mail. With this confirmation letter, the recipient will be entitled to participate in the Conference from its start to its conclusion. The letter of confirmation shall guarantee the participation of the Buyer at any time between the conference dates.
- 4.If the sales of the purchased product becomes impossible, the seller has to inform the buyer in writing within 3 days from the date she/he learn this situation. The total price must be returned to the Buyer within 14 days.

### IF THE PRICE OF THE PURCHASED PRODUCT IS NOT PAID:

5. If the buyer does not pay the price of the purchased product or cancels it in the bank records, the Seller's obligation to deliver the product is terminated.

### SHOPPING WITH THE UNAUTHORIZED USE OF A CREDIT CARD:

6. After the product is delivered, if the price of the product sold is not paid by the related bank or financial institution to the Seller due to credit card of the buyer with which the payment have been made being found to have been unlawfully used by unauthorized persons, the Buyer is obliged to return the product to the SELLER within 3 days with the related shipping costs being the responsibility of the SELLER. In the absence of a physical product, this refund shall be in the form of service cancellation.

IF THE PRODUCT CANNOT BE DELIVERED IN TIME DUE TO UNFORESEEN CIRCUMSTANCES:

7. If there are force majeure circumstances beyond the foresight of the Seller and the product cannot be delivered or the service cannot be realized due to this circumstance, the Buyer shall be notified. The Buyer may request the cancellation of the order, replacement of the product with a similar one or postponement of delivery until the obstacle is removed. If the Buyer cancels the order and the payment is made in cash, it is paid within 14 days to her/him from the cancellation. If the buyer makes the payment with a credit card and cancels it, the price of the product is returned to the bank within 14 days from the cancellation of the product, but it is likely that the bank will transfer it to the buyer within 2-3 weeks.

THE LIABILITY OF THE BUYER TO INSPECT THE PRODUCT:

8. The BUYER shall inspect the contractual products/ services before their delivery and shall not accept the product from cargo company if the product is dented, broken, has a damaged package etc. After the delivery is completed, the product shall be considered intact and without any damages. In cases of services, the Buyer is responsible with fully understanding the content, dates, rights of use, limitations and non-included portions of the service. The BUYER must carefully maintain the products/ services after their delivery. Products / services should not be used if the right of avoidance is to be exercised. Invoice must also be returned with the product.

RIGHT OF AVOIDANCE OF CONTRACT:

9. The BUYER may exercise the right of avoidance by refusing the product, provided that he informs the SELLER through the contact information below within 14 (fourteen) days from the date of delivery of the product to the person/ organization indicated by him, without taking any civil and criminal liability and without giving any justification.

10. THE SELLER'S CONTACT INFORMATION TO WHICH NOTIFICATION FOR EXERCISING RIGHT TO AVOIDANCE SHALL MADE:

COMPANY

NAME / TITLE: →Originemc Tur. Org. Rek. Tic. Ltd. Şti.

ADDRESS:→ Çamlık Mah. Dinç Sok. Muyar Plaza N.4 D.25. Ümraniye / İstanbul / Türkiye

EMAIL:[2019@amcturkey.org](mailto:2019@amcturkey.org) ve [info@originemc.com.tr](mailto:info@originemc.com.tr)

TEL: +90 216 372 2330

FAX: +90216 372 2331

DURATION OF THE RIGHT OF AVOIDANCE:

11. If the Buyer's purchase is related to a service, this 14-day period starts from the date the contract is signed. Before the expiration of the right to avoidance of contract, the right to avoidance of contract may not be used in the service contracts that are launched with the approval of the consumer.

12. The costs arising from the exercise of the right to avoidance of contract rest on the SELLER.

In order to exercise the right of avoidance, the SELLER must be notified in writing via the 13.SELLER'S registered mail, fax or email within 14 (fourteen) days and in accordance with the provisions of the "Products Not To Be Used for the Right of Avoidance" regulated under this contract, the product must not be used.

THE EXERCISE OF THE RIGHT TO AVOIDANCE OF CONTRACT:

14. The invoice of the product delivered to the third person or the BUYER (if the invoice of the product to be returned is corporate) shall be returned with the return invoice prepared by the institution while returning. Order refunds whose invoice was issued in the name of the institutions shall not be completed unless the RETURN INVOICE is not billed.)

15. The return form must be delivered with the complete and undamaged box, packaging and standard accessories, if any, of the products to be returned.

#### RETURN CONDITIONS:

16. SELLER is obliged to return the total amount and the documents that burden the BUYER with debt to the BUYER within 10 days maximum after the avoidance of contract notification is received and to receive the goods within 20 days.

17. If there is a decrease in the value of the goods or the return is impossible due to a reason caused by the defect of the BUYER, the BUYER is liable to compensate the damages of the SELLER at the rate of defect. However, the BUYER shall not be liable for any changes or alterations caused by the proper use of the goods or products within the period of right to avoidance of contract

18. In the event that the campaign limit amount set by the SELLER falls below the limit due to the exercise of the right to avoidance of contract, the discount amount used in the campaign shall be canceled.

#### PRODUCTS FOR WHICH RIGHT OF AVOIDANCE MAY NOT BE USED:

19. Since there is no sale of physical goods / products within the scope of this contract, the PURCHASER, under the provisions of the Article 10.1. of this Contract, may exercise his/her right of avoidance for any matter except for the purchase of the service of "Accommodation".

#### Special cases related to the purchase of accommodation:

1. If the Buyer wishes to return the accommodation service he/she has purchased within 14 (fourteen) days within the scope of Article 11, return shall be provided by the Seller without any expenses,
2. If the Buyer wants to cancel the use of the accommodation in a period more than 60 days before use of the service, 90% of the total price will be refunded by the Seller.
3. If the Buyer wants to to cancel the accommodation service within 30-59 days of the service, 70% of the total price will be returned by the Seller.
4. If the Buyer wants to to cancel the accommodation service within 7-29 days of the service, 50% of the total price will be returned by the Seller.
5. If the Buyer wants to to cancel the accommodation service within 2-7 days of the service, 20% of the total price will be returned by the Seller.
6. If the Buyer wants to to cancel the accommodation service within 48 hours of the service, no returns shall be made.

#### SITUATION OF DEFAULT AND LEGAL CONSEQUENCES

20. In case the BUYER defaults in the case of payment by credit card, he / she agrees, declares and undertakes that he / she will pay the interest within the framework of the credit card agreement with the bank and be responsible to the bank. In such a case, the bank may apply for legal remedies and demand costs and proxy fees from the BUYER, and if the BUYER defaults under any circumstances due to the borrowing of the BUYER, the BUYER accepts, declares and undertakes that the BUYER will pay any damages and expenses suffered by the SELLER due to the delayed performance of the debt.

#### PAYMENT AND DELIVERY

21. You can carry out payments Through Bank Transfer or EFT (Electronic Funds Transfer) with, Yapikredi Bank to the account name of Originemc Tur. Org. Rek. Tic. Ltd. Şti., with the IBAN (TL) (TL) TR71 0006 7010 0000 0093 7474 77.

Remarks should include AMCTURKEY 2019 participation / accommodation fee.

22. You can benefit from online single or online installment payment options on our website with all types of credit cards. For your online payments, your credit card will be charged with the amount after your order is concluded.